



Getting started with the MCC 3100 for Nokia

The Nortel Mobile Communication Client 3100 (MCC 3100) for Nokia provides enterprise collaboration functionality to a supported mobile device using a data (Internet) connection over the cellular and WiFi network. MCC 3100 for Nokia allows real-time communication with the Nortel Mobile Communication Gateway 3100 (MCG 3100) and Nortel Communication Server. The term Communication Server means all communication servers that MC 3100 supports (see the MC 3100 Product Bulletin). For more information on MCC 3100 for Nokia, see *Nortel Mobile Communication Client 3100 for Nokia User Guide* (NN42030-102).

Important Notice:

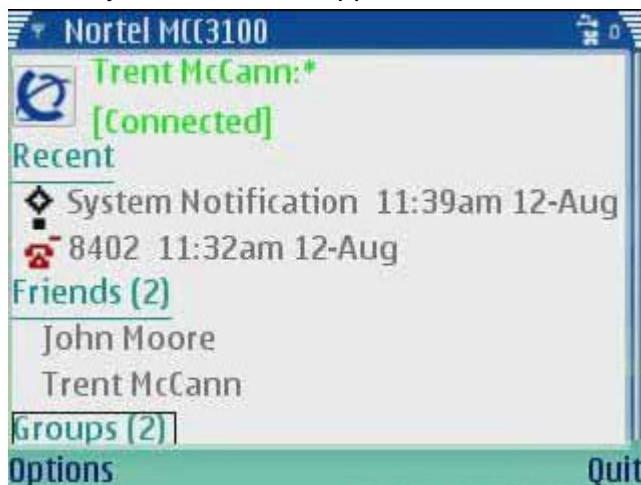
Users are advised to select and use headsets which are designed to reduce excessive sound pressure levels or acoustic shocks. Users should check that their headsets do meet their respective National or International Acoustic and Safety requirements.

Starting the MCC 3100

Starting the MCC 3100 application:

1. Press **Menu**.
2. Select the **Nortel MCC 3100** application icon.
The MCC 3100 for Nokia application starts.

The main MCC 3100 screen appears and you can use the application.



Note: On some Nokia devices, the application icon is available under **Menu, Installation**.



Accepting or declining a call	Exiting or hiding the MCC 3100
<p>Accepting an incoming call with the MCC 3100 for Nokia:</p> <ol style="list-style-type: none"> 1. Select the contact location where you want to receive the call. 2. Press the green CALL button or select Accept. <p>Declining an incoming call with the MCC 3100 for Nokia:</p> <p>Press the red hang-up button or select Decline. The Call is declined and forwards to voice mail.</p>	<p>Exiting the MCC 3100 for Nokia:</p> <ol style="list-style-type: none"> 1. Select Quit from any menu. <p>Hiding the MCC 3100 for Nokia:</p> <p>From any MCC 3100 screen, press the Menu key. The MCC 3100 application is now hidden. When you access the MCC 3100 again, you will return to the last screen you used.</p>
Dialing calls	Calls to friends
<p>Calling by dialing:</p> <ol style="list-style-type: none"> 1. Go to the Main MCC 3100 screen. 2. Select Options, Dial. 3. Enter the contact phone number in the To field. Two number formats are supported: 4. From the menu, press the green Call button or select Options, Call. <p>OR Choose Call from Extension to call the number from your desktop phone.</p> <p>OR Choose Advanced Call to access the Advanced call screen before placing a call.</p>	<p>Calling a friend:</p> <ol style="list-style-type: none"> 1. Go to the Main MCC 3100, Logs, Friends, Contacts or Search Results screen. 2. Scroll to a log entry for a friend, or click a shortcut key to find a friend. 3. Press the green Call button or select Options, Call. Numerous prompts can appear the first time you place a call. Respond to each prompt appropriately. <p>For more information on additional call modes and advanced calling, see <i>Nortel Mobile Communication Client 3100 for Nokia User Guide</i> (NN42030-102).</p>
Voice Mail	Calls to emergency numbers
<p>Accessing voice mail:</p> <ol style="list-style-type: none"> 1. Go to the Main MCC 3100 screen. 2. From the main screen select Options, Call VM. • The Mobile Communication Gateway 3100 (MCG 3100) sets up the connection to the voice mail server. • The MCG 3100 initiates a direct call from your Nokia to the voice mail server. 3. Enter your voice mail mailbox number and password using the Nokia phone application when prompted. <p>Note: You must use the Nokia phone application to generate DTMF tones.</p>	<p>Calling an emergency number</p> <ol style="list-style-type: none"> 1. Ensure that the cellular network connection is active. 2. From the Main screen, select Options, Dial. 3. Enter the emergency number in the To field (for example, 911). 4. Press the green Call button or select Options, Call <number>. <p>Note: If the native phone does not appear, hide or close the MCC 3100, press the green Call button on your device, and redial the emergency number in the native phone.</p>



Instant Conferences	Logs
<p>Initiating an Instant Conference</p> <ol style="list-style-type: none">1. From the main MCC 3100 screen, select the Groups link; or, from the main MCC 3100 screen, select Options, Group Mgmt.2. From the Group List, select a group.3. From the menu, select Options, Group Details. The Group Details screen appears.4. Select the users to call.5. Select Options, Query Presence to query the presence status of all users in the group.6. Select the users to call. Each user's default contact location appears in brackets next to the user's name.7. Select Options, Call.8. In the Using list, select your contact location for the instant conference or accept the default.9. In the Using Prefix list, select your call prefix for the instant conference or accept the default.10. Press the green Call button or select Options, Call. The Instant Conference screen appears and the MCG 3100 calls you at the location specified.11. Accept the call, and then follow the prompts. As the instant conference initiator, you must perform the following steps:<ol style="list-style-type: none">a) Record the conference greeting, and press #.b) Press 1 to review the greeting, press 2 to re-record the greeting, or press any other key to accept the greeting and start the conference. The MCG 3100 calls the users you selected and they can Join Now, Join Later, or Decline.	<p>The Logs screen provides a history of your most recent incoming and outgoing calls, voice mail messages, and system event notifications.</p> <p>Viewing the Logs screen:</p> <ol style="list-style-type: none">1. From the Main MCC 3100 screen, select the Recent link; or, select Options, Logs.2. To view the individual log entry details, select the entry, and select Options, Log Details from the menu.

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Instant Conference commands

Use these commands to manage an instant conference:

** help

*1 ends the conference

*3 dials another friend, then press #

*5 mutes or unmutes the conference

*6 mutes or unmutes your own voice

*7 locks or unlocks the conference

*8 hear a list of participants

*9 stops help